



AG INC SERVICES & PACKAGES (DURBAN)

AG Inc is a boutique occupational therapy-based practice centred in the heart of Kloof, Durban and Vincent in East London. The practise has been in existence for over two decades and has stood the test of times. We were initially a medico legal based practise and now we are further extending our services to include clinical services and vocational rehabilitation.

OUR VALUE PROPOSITIONS

- Early appointment availability
- Speedy report turnaround time
- High quality reports

MEDICO LEGAL SERVICES



CLINICAL & REHAB SERVICES



WORKPLACE PROGRAMS





MEDICO LEGAL SERVICES



Medico legal work is completed by qualified experts when a civil claim for damages or compensation is instituted in terms of civil law. The medico legal reports are computed on behalf of a person who suffered an injury, loss or damage arising from someone else's action or failure to act. An Occupational therapist's role is to assist in unpacking the residual problems, functional and vocational limitations and how the impairment or disability impact on life-long term functioning.

MEDICO LEGAL REPORTS ARE COMPLETED AFTER THE FOLLOWING:

- A referral or an instruction has been received from the client or legal representative
- Comprehensive assessment with standardised and non-standardised assessment tools have been done by an occupational therapist
- Gathering of important or pertinent information (medical history, educational background, school or academic background, home or independent functioning, work background)
- In some cases, there might be a need for a home, school, or work visit



With the new website we have made it easy to prepare for an AG Inc assessment. Please visit website for more.



MEDICO LEGAL SERVICES



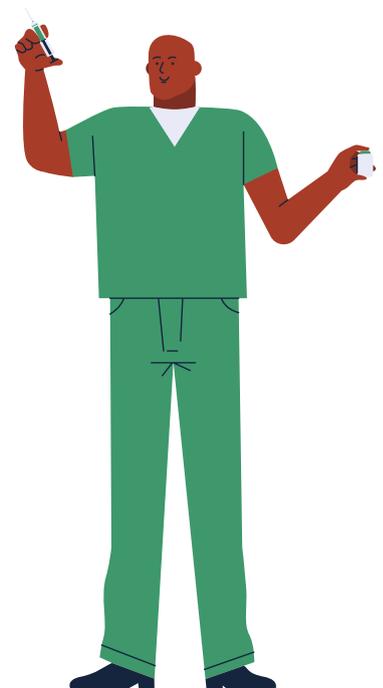
Our medico legal report ensures that it determines full functional impact of the sequelae of the accident or incident. It deals with all the respective heads of damages as per the purpose of litigation to place the plaintiff as far as possible in the same position she/he would have been had it not been for the wrongful act.

THE HEADS OF DAMAGES INCLUDE:

- Past medical and hospital expenses : Identification of past reasonable treatment costs incurred by the plaintiff
- Future medical and hospital expenses : Future reasonable medical treatment that the plaintiff has to undergo
- Past and future loss of earnings : Factors influencing earnings lost and which is likely to be lost due to incapacity associated with the injuries sustained
- Contributing factors to ascertain general damages for pain and suffering, discomfort, disfigurement and loss of amenities of life.

AG Inc offers three types of personal injury claim reports depending on who the case is instituted against:

- RAF
- Medical Negligence Report
- Other Personal Injury Claim Reports





MEDICO LEGAL SERVICES



AG INC OFFERS THE FOLLOWING PACKAGES:

Road Accident Fund Claims: These are cases against the Road Accident Fund in terms of the Road Accident Fund Act.

Medical Negligence Claims: These occur when medical personnel either from the private or public sector fail to act or perform according to the medical standard when treating a patient.

Other Personal Injury Claims: These entail cases instituted against any other party where there is proven bodily harm or damages and when liability has been conceded.

ADDED SERVICES LINKED TO MEDICO-LEGAL WORK

As part of the litigation process, there are added services that are critical to facilitate settlement negotiations and/or preparations done by both the plaintiffs and the defendants to iron out disputes and/or to concede on agreements. Such include:

- Compilation of joint minutes
- Preparatory consultations
- Preparation of addendum and/or supplementary reports
- Preparation for court appearance
- Court attendance and expert testimony





MEDICO LEGAL SERVICES



ADDED SERVICES LINKED TO MEDICO-LEGAL WORK

1. JOINT MINUTES:

Occupational therapists who represent both the plaintiff and defendant have a duty to provide a single report outlining their differences and agreements based on the two-medico legal report that they have completed. Joint minutes are used to substantiate expert views on matters that relate to their field of expertise.

2. PREPARATORY CONSULTATIONS:

This entails providing a one-on-one consultation with the legal practitioner or an advocate to ensure that the expert opinion is understood and all the necessary issues are clarified.

3. ADDENDUM AND SUPPLEMENTARY REPORTS:

An addendum is described as an addition to a completed written document pertaining a change or explanation after receiving additional information when an initial medico legal report has already been completed. The supplementary report is provided to complement and expands on information disclosed in the original medico legal report after receiving additional information.

4. ADDENDUM AND SUPPLEMENTARY REPORTS:

Court preparation entails all the necessary work done by an occupational therapist to prepare to become an expert witness in court. Individual medico legal reports written by occupational therapists are done in silo. The occupational therapist requires time to study the case fully, studying all necessary reports and accompanying documents in preparation to give evidence. In general, personal injury claims vary in complexity and in-depth understanding and preparation is key when an occupational therapist is preparing to provide evidence in court. AG Inc has separated the complexity for preparation of the cases in relation to the type of injuries sustained including orthopaedic cases, head injury cases, spinal cord cases, medical negligence cases and/or other personal injury cases.



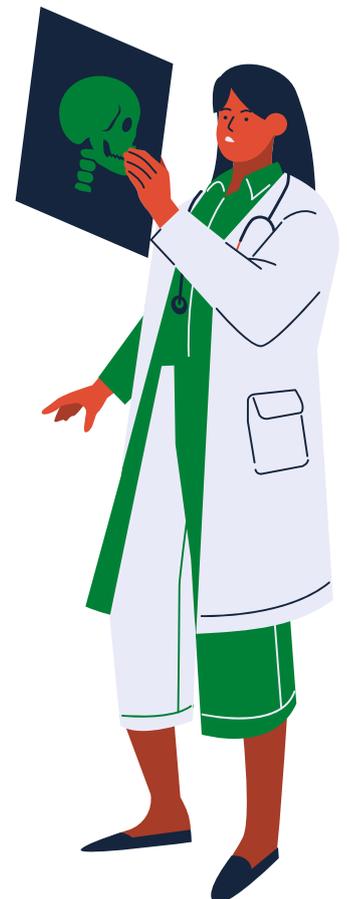
MEDICO LEGAL SERVICES



NB: IT IS IMPERATIVE THAT AG INC OCCUPATIONAL THERAPISTS ARE RESERVED SEVEN DAYS OR MORE PRIOR TO THE COURT DATE TO ENSURE THAT THE EXPERT IS WELL PREPARED AND TO ENSURE AVAILABILITY DURING THE TRIAL DATE.

5.COURT ATTENDANCE AND EXPERT TESTIMONY

In essence, the function of an expert is to assist the court to reach a conclusion on a matter on which the court itself does not have the necessary knowledge to decide. It is not the mere opinion of the witness which is decisive but his ability to satisfy the court that, because of his special skill, training or experience, the reasons for the opinions he/she expresses are acceptable.



Please see our website to create a booking.





CLINICAL AND REHAB SERVICES



The central ethos of occupational therapy is to optimize a person's functionality in order to cope with their disability or related condition so that they can be as independent and as effective as possible in their daily lives. To give effect to this, AGP offers rehabilitation interventions in the physical, cognitive and functional domains for both adults and children. This entails comprehensive consultations to determine the extent of a problem, impairment and disability. Open communication and negotiations are done in order to ensure an effective clinical and rehabilitation program. Quarterly reports if not requested or specified are generated so as to track the progress of therapy and intervention. Three types of reports have been identified.

1. PAEDIATRIC REPORT

Paediatric reports are produced by occupational therapists and used for a number of reasons. A report written by our OT's can be used to summarise the assessment findings and to compute treatment plan and recommendations, providing a second opinion. Paediatric reports are available upon request and are personally written for the needs of your child to satisfy the reasons for the referral i.e. from a medical practitioner, teachers and a parent who is concerned about a certain developmental concern or any suspected impairment.

2. CLINICAL REHAB PROGRESS REPORT

Clinical and rehab progress report outlines the assessment and clinical findings as well as the patient progress so as to track clinical interventions and rehab progress as well as to monitor improvement and deterioration in the patient's functioning. Clinical rehab progress reports are key in communication with the patient's support systems as well as providing feedback to the medical and rehab team in a case where there is multi-team management.





CLINICAL AND REHAB SERVICES



3.CONFIRMATION OF DISABILITY REPORT

One of the challenges that is faced by the medical and associated organisations pertains to the understanding of the concept of impairment vs disability. An impairment as described by the White Paper on the Rights of Persons with Disabilities (WPRPD) "is a perceived or actual feature in a person's body or functioning that may result in limitation or loss of activity or restricted participation of the person in society with a consequential difference of physiological and/or psychological experience of life." Therefore, impairment is a fact or simply put can be a diagnosis. However, disability is assessed and is dependent on the barriers they face in society, be they of an environmental, attitudinal, or communication in nature. In order to be regarded as disabled by society, one must have an impairment but not all persons with impairments are disabled. AG Inc offers these reports to confirm disability.

4.RESIDENTIAL ENVIRONMENTAL ACCESSIBILITY AUDIT REPORT

People with disabilities often have barriers in accessing and effective functioning within their home environment. There are standard building guidelines provided as described by the National Building Regulations. Occupational therapists provide a holistic and comprehensive view by ensuring that the therapeutic and rehabilitation goals are met and functional structural changes are outlined when dealing with home or residential accessibility. There is a misconception that accessibility only deals with mobility accessibility but all forms of disabilities should be considered to ensure that the residence of a patient is inclusive enough and to promote functionality as much as possible.



CLINICAL AND REHAB SERVICES



5. MEDICO LEGAL CASE MANAGEMENT

Medico legal case management refers to dedicated case management services after the settlement and compensation has been concluded. Medico legal case managers can also be employed by the family or legal representatives in instances where cases are complex and when attorneys regard the cases as meritorious. The main purpose of medico legal case management is to ensure that the injured receives comprehensive care as complex cases deal with multiple practitioners with different treatment goals and expenditure. The case manager ensures that the recommended care is adhered to and provides support to the family to ensure that all the needs of the injured/plaintiff are met.

Please see our website to create a booking.





WORKPLACE PROGRAMS



Workplace programs assess a claimant's ability to re-enter the workplace and be an effective contributor. There are five main assessments that dictate the probability of a claimant before commencing work activities.

1. RETURN TO WORK PROGRAM

We assist individuals with illness and /or injury resume work duties on a gradual basis through transitional work using the actual work and environments as part of rehabilitation.

2. FUNCTIONAL CAPACITY EVALUATION (FCE)

Provides information about the physical and cognitive demands of a job and insights on whether the demands of the job match with the abilities and restrictions of the participant. Recommendations are made that can include suitability and accommodations (if applicable) to facilitate a safe job match, changes to the work equipment, environment and/or work flow, strategies related to safe body mechanics, work organization, work pacing, or the addition of assistive devices to enable the participant to perform the essential job duties safely.

3. VOCATIONAL REHABILITATION PROGRAM

Participants will receive diagnosis, an individualized rehabilitation program, counselling and guidance, training, job reintegration, and services to support job retention.





WORKPLACE PROGRAMS



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4.MEDICAL BOARDING ON GROUNDS OF INCAPACITY

Disability arises from a person's altered capacity to meet personal, social or occupational demands because of an impairment. Where an employee is likely to suffer permanent incapacity.

5.WORK ENVIRONMENT ACCESSIBILITY AUDIT REPORT

The inclusion of people with disabilities in the workplace is critical. One of the barriers identified pertains to less inclusive work environments that do not promote inclusion of people with disabilities. The purpose of a work access audit is to establish how well a particular building performs in terms of access and ease of use by a wide range of potential users, including people with mobility and sensory impairments. The work accessibility audit report gives a snapshot of a building and work environment internal and external at any point in time and allows for the identification of gaps and risks.





CONTACT US:

DURBAN OFFICE:

TEL: 031 305 6413

EMAIL: info@agincorporated.com

Website: www.agincorporated.com

ADDRESS: Office 1 & 2 Emerald Block
Eco Park 5 Abrey Road Kloof 3610

EAST LONDON OFFICE:

TEL: 047 721 0681

EMAIL: info@agincorporated.com

Website: www.agincorporated.com

ADDRESS: 66A Frere Road Vincent East
London 5247

AG Inc. is a boutique occupational therapy practice that has a heart for excellent service and top quality reports.

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